







# We are a **Technology Services company**, specializing in communication infrastructures and cybersecurity.

The networks we dep loy are the foundations for solutions and services. Solutions and services that make efficient and improve the critical processes of organizations in highly competitive sectors such as Manufacturing, Retail, or Financial Services.



+175<sub>M€</sub> Revenues in 2023

Colombia











Staff +900 We operate in Spain, Mexico, Colombia and have more tan 900 professionals who are experts in this sector.

Ikusi, specialists in efficient, robust, and secure enterprise networks.





#### Ikusi, a Velatia Company.

Velatia is a familiar, industrial and technological group of international scope that develops its activity in the environment of electrical networks, electronics and communication networks as well as in security and aeronautics sectors where safety, efficiency and reliability are valued.





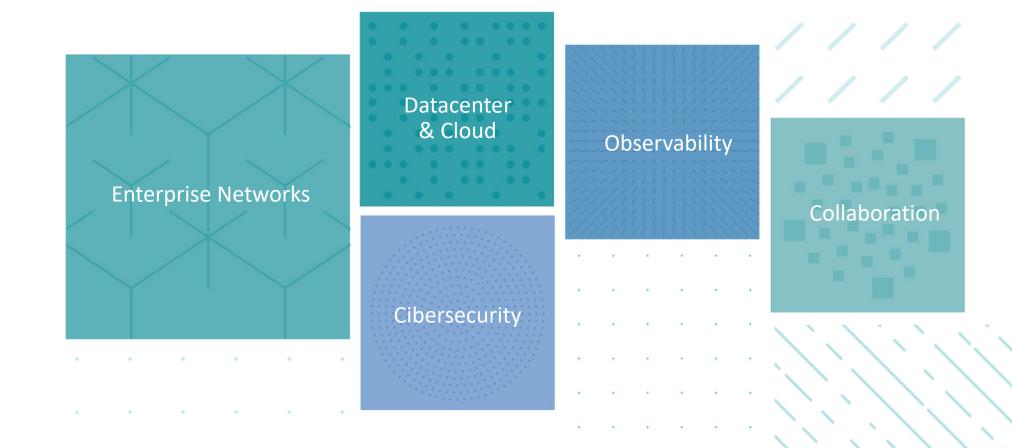
#### **Mission**

To provide our customers with innovative technology services and solutions tailored to their needs with a personal touch.

#### **Vision**

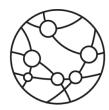
We redesign the future by building a more sustainable, secure, connected, and collaborative world.

## Flexible and tailored managed services for every demand and Technological renewal projects





#### **Observability** *end to end*



#### **ENTERPRISE NETWORKING**

Unified networks, always with the best technology to create an intelligent environment on which increasingly specialized developments can be made.



#### **DATA CENTER & CLOUD**

We combine the control of on-premise environments with the flexibility of the cloud, providing strategic solutions that offer a comprehensive view of the entire infrastructure, application performance, and the infrastructure supporting the data center.



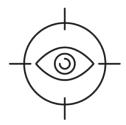
#### **CYBERSECURITY**

Comprehensive cybersecurity for networks and applications.



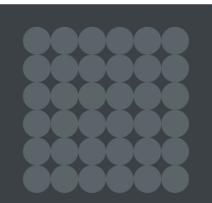
#### **COLLABORATION**

Unified on-demand communications, which ensure better use of network resources.



#### **OBSERVABILITY**

Services that, through metrics and logs, enable a qualitative leap in network and application management.

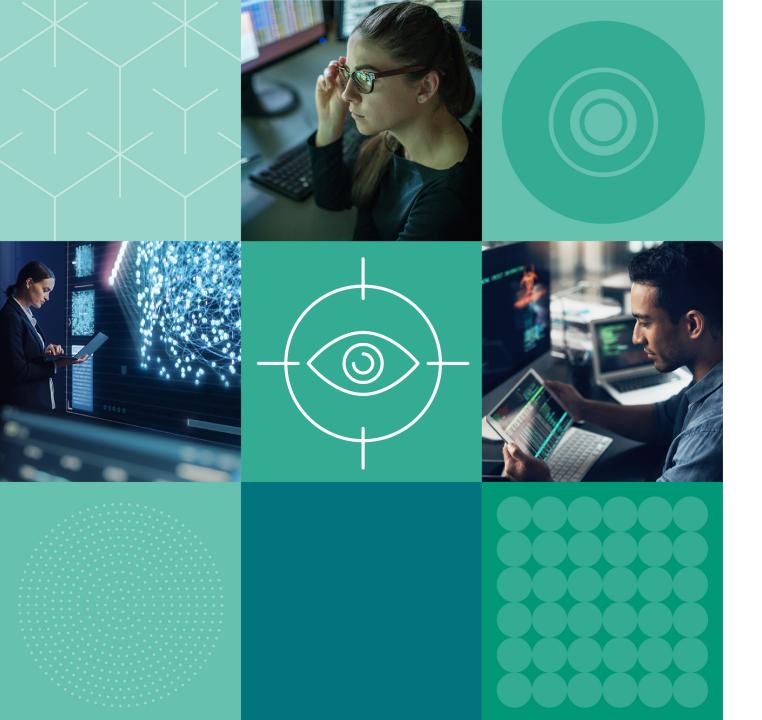






Our portfolio





## Observability services for our entire technology offering

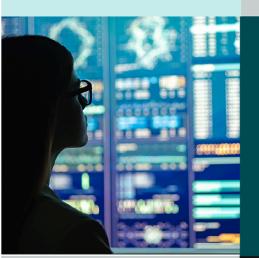
A simplified and real-time network management that overcomes information silos, connecting all technological layers (networking, data center, cloud, cybersecurity), to provide companies with a useful information model.

Additionally, Ikusi adds extra value with Ikusi Intelligence, which provides an observability solution and advanced analytics on the health status of the network, services, and applications, through automated and real-time executive reports to aid decision-making, thus offering a 360° view.



















#### Our unique value proposition

Ikusi ONCE is our unified operations center responsible for monitoring, supporting, and proactively managing network, cybersecurity, and IT infrastructures. We provide attention, resolution, and analysis of incidents so that the availability or functionality of our client business is not interrupted. All from a single place.







+100 certified engineers

24x7

Capacity of mange +50.000 devices



+90.000 tickets per year



Everything from one place





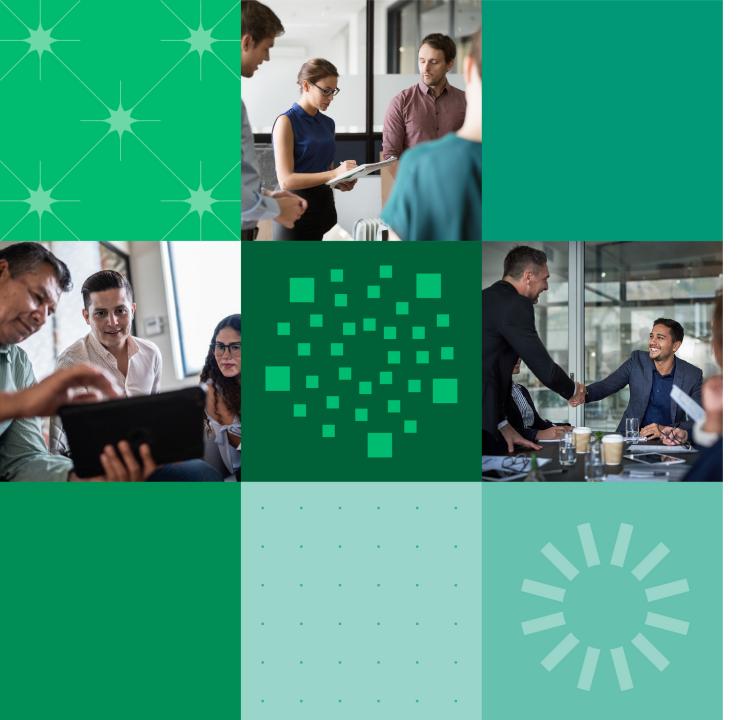
#### Ikusi Intelligence

Business intelligence is essential for building the future. That's why we have developed Ikusi Intelligence, a portal that provides a comprehensive view of network service continuity, security systems, information technologies, network infrastructure automation systems, and business intelligence systems.

#### Customer **Experience**

This technology adoption service combines data analysis, continuous listening, and the application of advanced methodologies to achieve business success. The service is based on studying the time and usage of applications, as well as using enterprise software tools to identify areas of opportunity, correct them, and optimize their usage.





"Our clients choose us for the design of their business networks, but they come back for the service".

- Genuine commitment to understanding customer needs.
- Consulting.
- Design Engineering.
- Implementation.
- Support in the adoption and use of technology.
- Services and support.
- Anticipation and proactive spirit.





#### **IKUSI FLY OVER THE WAN**

A solution that combines SD-WAN connectivity and cloud security in a single managed service.

#### **IT** MANAGED SERVICES

Focused on the comprehensive management of the IT infrastructure of a company or organization.

#### MANAGED **NETWORK** SERVICES

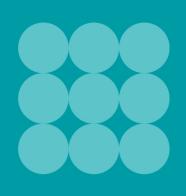
To maintain the operation of a network by integrating different levels of services ranging from on-site assistance and maintenance to network optimization, performance and improvement.

#### **CYBERSECURITY** MANAGED

#### **SERVICES**

Integrated by a set of functionalities monitored, managed, and applied from our Cybersecurity Operation Center, providing an advanced cybersecurity experience to our customers.







#### Managed Services





#### **CYBERSECURITY**

Focused on protecting the assets of organizations from the most attacked vector, which is the end user, we achieve this with a specific on-demand solution.

#### **CLOUD** AS A SERVICE

They are designed to take organizations to an advanced optimization, security, and digital transformation level.

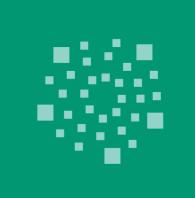
#### **SD-WAN** MANAGEMENT

Visibility, Monitoring and Centralized Management

#### ADVANCED **COLLABORATION**

Services that adapt to the client's needs, facilitating monitoring and control of expenses, customer service and telephone security.







## On-Demand Services





#### **INDUSTRY**

Towards intelligent manufacturing with Ikusi.



#### **PUBLIC SECTOR**

Deploying robust, secure and intelligent networks for new digital services.



#### **RETAIL**

From data analysis to a better experience for users, customers and the value chain.



#### **HEALTHCARE**

The latest generation of smart networks for the digitization of the healthcare sector.



#### **ENERGY**

Transforming the value chain of energy companies through digitization.



#### **SERVICE PROVIDERS**

Technology for the core of the service provider, as well as to innovate and optimize the way they deliver their services.



#### **FINANCIAL SERVICES**

We turn technology into a critical business asset for banks and insurance companies.



#### **EDUCATION**

From technological renovation to new learning models.



#### **Sectors**





#### **CORPORATE CERTIFICATIONS**



ISO 9001:2015 SISTEMA DE GESTIÓN DE CALIDAD

ISO 9001



GESTIÓN SERVICIOS TI

ISO/IEC 20000-1

ISO 20000-1:2018 SISTEMAS DE GESTIÓN DE SERVICIO DE TECNOLOGÍAS DE LA INFORMACIÓN



SEGURIDAD Y SALUD EN EL TRABAJO

ISO 45001

ISO 45001:2018 SISTEMA DE GESTIÓN DE SEGURIDAD LABORAL Y SALUD OCUPACIONAL



ISO 22301

ISO 22301:2012 SISTEMA DE GESTIÓN DE CONTINUIDAD DEL NEGOCIO







FIRST

SOCIO ALAS



**ANTISOBORNO** 

ISO 37001

ISO 37001:2016 SISTEMA DE GESTIÓN ANTISOBORNO



GESTIÓN AMBIENTAL

ISO 14001

ISO 14001:2015 SISTEMA DE GESTIÓN AMBIENTAL



SEGURIDAD INFORMACIÓN

ISO/IEC 27001

ISO 27001:2013 SISTEMA DE GESTIÓN DE SEGURIDAD DE LA INFORMACIÓN







**ICREA IV** 



WORLDCOB CSR:2011.3



The quantity and quality of the certifications highlight the high technological level of the company's professionals and their commitment to excellence. They also position Ikusi as an attractive business project, capable of attracting top-level professionals.

#### INDIVIDUAL CISCO CERTIFICATIONS







138

149

36

**CERTIFIED ENGINEERS** 

29

SALES CERTIFICATIONS

#### INDIVIDUAL CERTIFICATIONS





















































3 VCP-Data Center Virtualization 4 VCP6-Network Virtualization 1 VCP-Management Automation



### Cisco Outstanding Awards in FY23 & FY24

#### LATAM

- Mass Scale Infrastructure Partner of the Year FY24
- Software Partner of the Year FY24
- Cisco Capital Partner of the Year FY23

#### MEXICO

- Security Partner of the Year FY24
- Cisco Capital Partner of the Year FY24
- Mass Scale Partner of The Year FY24
- Software Partner of the Year FY24
- Cisco Capital Partner of the Year FY23
- Cisco Cloud Infrastructure and Software Partner of the Year FY23
- Managed Services Partner of the Year FY23
- Marketing Partner of the Year FY23
- Mass Scale Infrastructure Partner of the Year FY23
- Public Sector Partner of the Year FY23
- Software Partner of the Year FY23

#### **COLOMBIA**

- Cisco Partner of the Year FY24
- Customer Experience Partner of the Year para la región MCR FY23

#### **SPAIN**

Industry & IoT Partner of the Year FY23

#### **GLOBAL**

IoT/INDUSTRY PARTNER OF THE YEAR FY23

#### LATAM & MCR

- Customer Experience Partner of the Year FY22 LATAM
- Customer Experience Partner of the Year FY22 MCR
- Cisco Capital Partner of the Year FY22 LATAM
- Manage Services Partner of the Year FY22 MCR
- LATAM Partner of the Year FY16, FY20

#### **SPAIN**

- Transformation / Innovation Partner of the Year South EMEAR
- Commercial Partner of the Year España

#### **MEXICO**

- Transformation Partner of the Year FY22
- Customer Experience Partner of the Year FY22
- Mass Scale Infrastructure Partner of the Year FY22
- Cisco Capital Partner of the Year FY22
- Marketing Partner of the Year FY22
- Partner of the Year Mexico FY20

#### **COLOMBIA**

- Partner of the year FY22
- Customer experience partner of year FY22
- Enterprise networking partner of the year FY22
- Cloud Infrastructure and Software partner of the year FY22
- Commercial partner of the year FY22
- Enterprise partner of the year FY22
- Software partner of the year FY22

Outstanding Cisco awards in recent years















Partner

**Gold Provider** 

#### IKUSI, CISCO GOLD PROVIDER

Cisco has just renewed Ikusi's global certification as a Cisco Gold Provider until November 2025.

This is an explicit recognition of Ikusi's ability to deliver top-tier Managed IT Services, with an added value: the certification extends to multiple architectures based on Cisco technology:

- Catalyst SD-WAN
- Cloud Calling
- Cloud Managed Security
- Meraki Access
- Secure Access Services Edge (SASE)
- Managed Business Communications
- Managed Security





#### Spezializtion

- Master Collaboration Specialization
- Master Security Specialization
- Master Service Provider Technology
- Advanced Data Center Architecture
- Advanced Collaboration Architecture
- Advanced Security Architecture
- Advanced Customer Experience
- Advanced Unified Contact Center Enterprise
- Advanced Enterprise Networks Architecture
- Advanced SP Architecture Specialization
- Cisco IoT Advantage Specialization

#### **Others**

- Small and Medium Business Specialization
- Industrial IOT Advantage Specialization
- Environmental Sustainability Specialization
- Cisco Hyperflex Specialization
- Cisco Umbrella for MSSPs Specialization
- Cisco Unified Contact Center Express Specialization
- Cisco Webex Contact Center Specialization
- Collaboration SaaS Specialization
- Data Center Specialization
- Full-Stack Observability Solution Specialization
- Hybrid Work from Office Solution Specialization
- DevNet Specialization
- SecureAccess Service Edge Solution Specialization
- Hybrid Cloud Computing Solution Specialization
- Hybrid Cloud Networking Solution Specialization
- Hybrid Cloud Software Solution Specialization
- Extended Detection and Response Solution Specialization
- Core Security Solution Specialization
- Secure Networking Solution Specialization
- Secure Network Management Solution Specialization



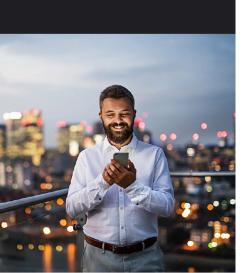
Cisco certifications







## Some of our customers

























































## Our Partner Ecosystem





























































